Owner's Manual

Stainless Steel Range Hood

ZV950
ZV1050

49-80612
11-10 GE

monogram.com

Before using your stainless steel hood

Your new Monogram stainless steel hood makes an eloquent statement of style, convenience and kitchen planning flexibility. Whether you chose it for its purity of design, assiduous attention to detail - or for both of these reasons - you'll find that your Monogram stainless steel hood's superior blend of form and function will delight you for years to come.

Your Monogram stainless steel hood was designed to provide the flexibility to blend in with your kitchen cabinetry. Its sleek design can be beautifully integrated into the kitchen.

The information on the following pages will help you operate and maintain your stainless steel hood properly

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Before using your stainless steel hood

Read this manual carefully. It is intended to help you operate and maintain your new stainless steel hood properly.

Keep it handy for answers to your questions.

If you don't understand something or need more help, there is a list of toll-free consumer service numbers included in the back section of this manual.

OR

Visit our Website at: **monogram.com**

Write down the model & serial numbers

You'll find them on a label behind the filters.

These numbers are also on the Consumer Product Ownership Registration Card packed separately with your hood.

Before sending in this card, please write these numbers here:

Model Number

Serial Number

Use these numbers in any correspondence or service calls concerning your hood.

If you received a damaged hood

Immediately contact the dealer (or builder) that sold you the hood.

Save time & money

Before you request service, check the Problem Solver in the back of this manual.

It lists causes of minor operating problems that you can correct yourself.

If you need service

To obtain service, see the Consumer Services page in the back of this manual.

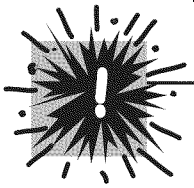
We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are some steps to follow for further help.

FIRST, contact the people who serviced your appliance. Explain why you are not pleased. In most cases, this will solve the problem.

NEXT, if you are still not pleased, write all the details—including your phone number—to:

Manager, Customer Relations
GE Appliances
Appliance Park
Louisville, KY 40225

IMPORTANT SAFETY INSTRUCTIONS
READ ALL INSTRUCTIONS BEFORE USING



SAFETY PRECAUTIONS

⚠WARNING—TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:

A. Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.

B. Before servicing or cleaning unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.

C. Do not use this unit with any solid-state speed-control device.

D. This unit must be grounded.

⚠CAUTION—FOR GENERAL VENTILATING USE ONLY. DO NOT USE TO EXHAUST HAZARDOUS OR EXPLOSIVE MATERIALS AND VAPORS.

⚠WARNING—TO REDUCE THE RISK OF INJURY TO PERSONS IN THE EVENT OF A RANGE TOP GREASE FIRE, OBSERVE THE FOLLOWING*:

A. SMOTHER FLAMES with a close-fitting lid, cookie sheet, or metal tray, then turn off the burner. BE CAREFUL TO PREVENT BURNS. If the flames do not go out immediately, EVACUATE AND CALL THE FIRE DEPARTMENT.

B. NEVER PICK UP A FLAMING PAN—You may be burned.

C. DO NOT USE WATER, including wet dishcloths or towels—a violent steam explosion will result.

D. Use an extinguisher ONLY if:

1. You know you have a Class ABC extinguisher, and you already know how to operate it.
2. The fire is small and contained in the area where it started.
3. The fire department is being called.
4. You can fight the fire with your back to an exit.

*Based on "Kitchen Fire safety Tips" published by NFPA.

⚠WARNING—TO REDUCE THE RISK OF A RANGE TOP GREASE FIRE:

A. Never leave surface units unattended at high or medium settings. Boilovers cause smoking and greasy spillovers that may ignite. Heat oils slowly on low or medium settings.

B. Always turn hood ON when cooking at high heat or when flambéing food (i.e. Crepes Suzette, Cherries Jubilee, Peppercorn Beef Flambé).

C. Clean ventilating fans frequently. Grease should not be allowed to accumulate on fan or filter.

D. Use proper pan size. Always use cookware appropriate for the size of the surface element.

⚠WARNING—TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:

A. Installation work and electrical wiring must be done by qualified person(s) in accordance with all applicable codes and standards, including fire-related construction.

B. Sufficient air is needed for proper combustion and exhausting of gases through the flue (chimney) of fuel burning equipment to prevent back drafting. Follow the heating equipment manufacturer's guideline and safety standards such as those published by the National Fire Protection Association (NFPA), and the American Society for Heating, Refrigeration and Air Conditioning Engineers (ASHRAE), and the local code authorities.

C. When cutting or drilling into wall or ceiling, do not damage electrical wiring and other hidden utilities.

D. Ducted fans must always be vented to the outdoors.

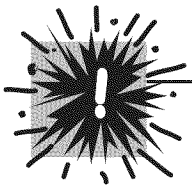
⚠WARNING—TO REDUCE THE RISK OF FIRE, USE ONLY METAL .

- Do not attempt to repair or replace any part of your hood unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.

READ AND SAVE THESE INSTRUCTIONS.

INSTRUCTIONS DE SÉCURITÉ IMPORTANTES

LISEZ TOUTES LES INSTRUCTIONS AVANT D'UTILISER VOTRE APPAREIL



PRÉCAUTIONS EN MATIÈRE DE SÉCURITÉ

⚠AVERTISSEMENT—POUR RÉDUIRE LE RISQUE D'INCENDIE, DE SECOUSSE ÉLECTRIQUE OU DE BLESSURE CORPORELLE, OBSERVEZ LES PRÉCAUTIONS SUIVANTES :

A. N'utilisez cet appareil que de la manière prévue par le fabricant. Si vous avez des questions,appelez le fabricant.

B. Avant de réparer ou de nettoyer votre appareil,débranchez le courant au niveau du panneau de service et verrouillez les mécanismes de débranchement de service pour éviter tout branchement accidentel au courant. Si vous ne pouvez pas verrouiller les mécanismes de débranchement de service, attachez soigneusement un avertissement bien visible,comme une étiquette, au panneau de service.

C. N'utilisez jamais cet appareil avec un mécanisme de réglage de la vitesse à semi-conducteurs.

D. Cet appareil doit être bien mis à la terre.

⚠ATTENTION—UNIQUEMENT À USAGE DE VENTILATION GÉNÉRALE. N'UTILISEZ JAMAIS POUR L'ÉCHAPPEMENT DE MATIÈRES ET DE VAPEURS EXPLOSIVES.

⚠AVERTISSEMENT—POUR RÉDUIRE LE RISQUE DE BLESSURE CORPORELLE SI DE LA GRAISSE PREND FEU SUR LA SURFACE DE CUISSON DU FOUR,SUIVEZ LES INSTRUCTIONS SUIVANTES*:

A. ÉTOUFFEZ LES FLAMMES avec un couvercle qui convient, une tôle à biscuits ou un plateau en métal, puis éteignez le brûleur. FAITES BIEN ATTENTION DE NE PAS VOUS BRÛLER. Si les flammes ne s'éteignent pas immédiatement,SORTEZ ET APPELEZ LES POMPIERS.

B. NE DÉPLACEZ JAMAIS UNE CASSEROLLE QUI FLAMBE—Vous pouvez vous brûler.

C. N'UTILISEZ JAMAIS D'EAU, en particulier de serviette ou de chiffon mouillé—il se produira une explosion violente de vapeur brûlante.

D. N'UTILISEZ UN EXTINCTEUR que si :

1. Vous avez un extincteur de classe ABC et vous savez comment l'utiliser;
2. Le feu est réduit et confiné à l'endroit où il a commencé;
3. Vous avez déjà appelé les pompiers;
4. Vous combattez les flammes en tournant le dos à une sortie.

* Basé sur l'ouvrage intitulé «Kitchen Fire SafetyTips» publié par la NFPA.

⚠AVERTISSEMENT—RÉDUISEZ LE RISQUE D'UN FEU DE GRAISSESUR LA SURFACE DE CUISSON DU FOUR:

A. Ne laissez jamais sans surveillance les unités decuisson de surface à une température élevée. Le bouillonnement occasionne des débordements fumants et graisseux qui peuvent prendre feu. Chauffez à feu doux les substances huileuses, avec un réglage bas ou moyen.

B. Mettez toujours la hotte en marche quand vous cuisinez à haute température ou quand vous faites flamber des aliments (p. ex. crèpes Suzette,cerises Jubilee, Bœuf flambé Peppercorn).

C. Nettoyez les mécanismes de ventilation fréquemment. Il ne faut pas permettre une accumulation de graisse sur le ventilateur ou sur le filtre.

D. Utilisez une casserole de bonne taille. Utilisez toujours un ustensile de cuisine qui convienne au diamètre de l'élément de cuisson.

⚠AVERTISSEMENT—POUR RÉDUIRE LE RISQUE D'INCENDIE, DE SECOUSSE ÉLECTRIQUE OU DE BLESSURE CORPORELLE, OBSERVEZ LES PRÉCAUTIONS SUIVANTES :

A. Vous devez faire exécuter tous les travaux d'installation et de câblage électrique par une personne qualifiée, conformément à tous les codes et les normes en vigueur, en particulier ceux de construction relatifs aux incendies.

B. Vous devez assez d'air pour avoir une bonne combustion et permettre l'évacuation des gaz par le conduit de cheminée du matériel de combustion du carburant, afin d'éviter tout retour d'air. Suivez les directives du fabricant de matériel de combustion et les normes de sécurité comme celles publiées par la National Fire Protection Association (NFPA) et l'American Society for Heating, Refrigeration and Air Conditioning Engineers (ASHRAE), ainsi que les modalités des codes locaux.

C. Si vous faites un trou ou une ouverture dans un mur ou un plafond, n'endommagez pas les fils électriques et les autres installations cachées de service public.

D. Vous devez toujours alimenter les ventilateurs dans les conduits en air en provenance de l'extérieur.

⚠AVERTISSEMENT—POUR RÉDUIRE LE RISQUE D'INCENDIE,N'UTILISEZ QUE DES CONDUITS EN MÉTAL.

- N'essayez jamais de remplacer ou de réparer un élément de votre hotte si le présent manuel ne le recommande pas expressément. Tout autre entretien doit être effectué par un technicien qualifié.

LISEZ ET CONSERVEZ CES INSTRUCTIONS.

Controls

NOTE: *Avoid using food products that produce flames under the range hood.*

1 **ON/OFF.** It remembers the last fan speed used. (Four speed fan.)

2 Lowers the speed.

3 Increases the speed.

4 Highest speed "instant on" BOOST.

NOTE: *BOOST fan speed can only be selected with this pad. BOOST is not obtainable by using the increase fan speed pad.*

5 Delayed fan shut-off. Choose 5, 10 or 20 minutes by pushing this button.

6 Light ON/OFF. It remembers the last light level used. (Six light levels.)

7 Dims the light.

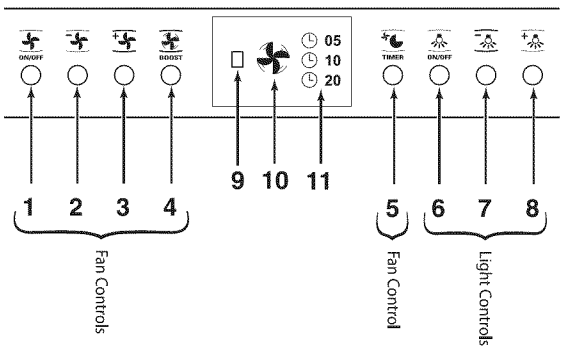
8 Brightens the light.

9 Clean Filter Light

Lights after 30 hours of "on" time to remind you to clean the metal grease filters. The red light glows until the filters are removed, cleaned if necessary and replaced. If the light is glowing after the filters have been replaced, adjust them to make sure they are correctly seated in the filter channels. Then the timer resets automatically.

10 Fan indicator.

11 Indicates the time the fan is set to run, before automatically shutting off (5, 10 or 20 minutes).



Implement holders

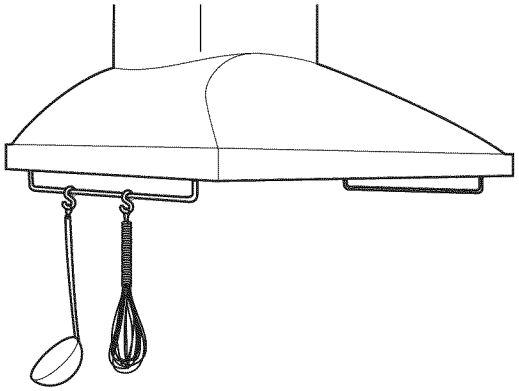
Implement holder rods are on each side of the hood.

Use these rods to hang and display cooking utensils such as whisks, spoons, forks or any non-flammable decorative items. Frequently used small pots and pans can also hang from these rods.

⚠WARNING:

DO NOT hang flammable items from these implement rods.

DO NOT hang items weighing more than 10 pounds on either side, or 20 pounds total weight.



For your safety

Pour votre securité

Before servicing or cleaning the unit, switch power off at the service panel and lock the service panel to prevent power from being switched on accidentally. If the service panel cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.

Avant de réparer ou de nettoyer votre appareil, débranchez le courant au niveau du panneaude service et verrouillez les mécanismes de débranchement de service pour éviter tout branchement accidentel au courant. Si vous ne pouvez pas verrouiller les mécanismes de débranchementdeservice,attachezsoigneusement un avertissement bien visible,comme une étiquette, au panneau de service.

Metal grease filter

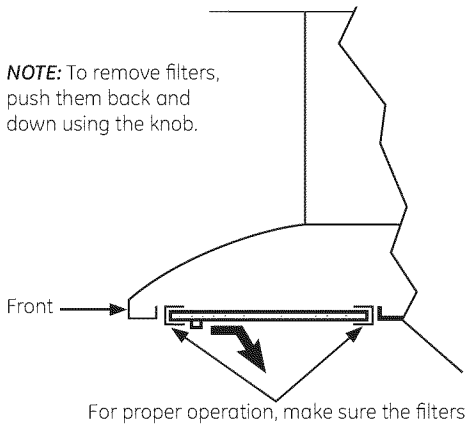
Clean filter light

Clean the grease filter after 30 hours of "on" time. A red signal light will alert you when 30 hours has passed.

Remove the grease filters and wash them either by hand or in the dishwasher using non-abrasive soap.

To clean, swish the filters in hot soapy water or wash them in the dishwasher. Do not use abrasive cleansers.

Replace the filters and make sure that they are correctly seated in the filter channels. Adjust as necessary until the red signal light stops glowing.



For proper operation, make sure the filters are securely seated into the channels.

Hood surfaces

Do not use a steel-wool pad; it will scratch the surface.

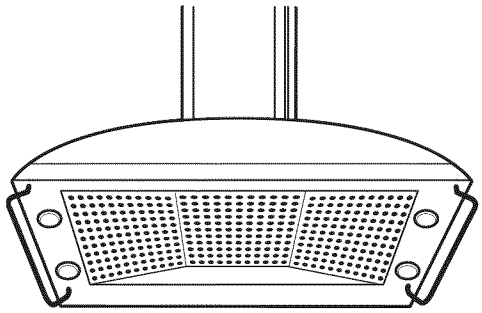
To clean the stainless steel surface, use warm, sudsy water or a stainless steel cleaner or polish. Always wipe the surface in the direction of the grain.

Follow the cleaner instructions for cleaning the stainless steel surface. To inquire about purchasing stainless steel appliance cleaner or polish or to find the location of a dealer nearest you, please call our toll-free number:

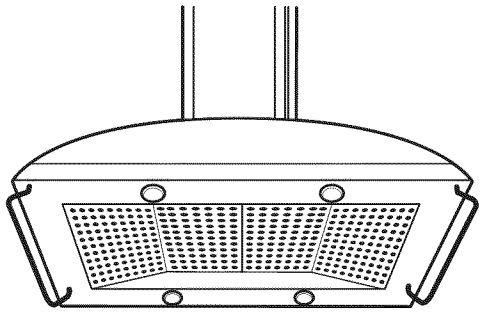
National Parts Center: **800.626.2002**

GEAppliances.com

Light bulbs



On some models, the lights are located on the sides, on the underside of the hood.



On some models, the lights arelocated on the front and back, on the underside of the hood.

NOTE: *The glass cover should be removed only when cool.*

⚠ *CAUTION:*

Before replacing the bulb, disconnect electrical power to the hood at the main fuse or circuit breaker or main power disconnect switch located on the control housing. Allow bulbs to cool before touching.

For safety, do not touch a hot bulb with bare hands or a damp cloth.

To change the light bulbs:

1. Remove the lamp lens cover by inserting a small flat-blade screwdriver into each of the three slots and gently prying it free.

NOTE: *Do not remove the outer trim ring (lamp assembly).*

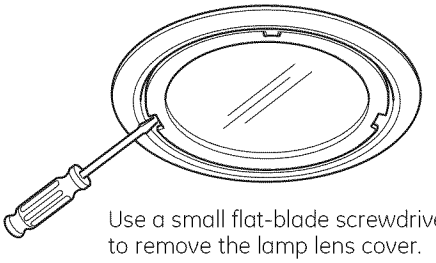
2. Grasp the bulb and pull it straight out.
3. Using gloves or a dry cloth, remove the new bulb from the packaging. (Wearing latex gloves may offer a better grip.) The bulb must be the same wattage, 120-volt, 25-watt halogen with a G-9 base. Early-life bulb failure may occur if wattage is too high.
4. Push the bulb straight all the way into the receptacle.
5. Replace the lens cover by inserting the three retaining tabs into the slots and pressing into place.

NOTE: *For improved lighting, clean the glass cover frequently using a damp cloth. This should be done when the hood is completely cool.*

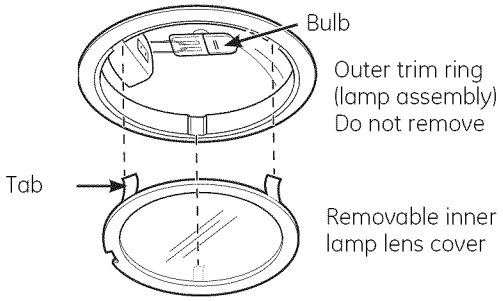
6. Reconnect electrical power to the hood.

NOTE: Order replacement 120-volt, 25-watt halogen bulb with G-9 base, WB25X10020.

These bulbs can be ordered from your GE supplier.

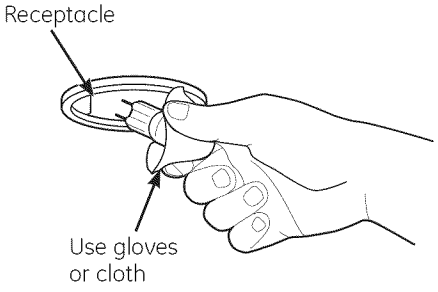


Use a small flat-blade screwdriver to remove the lamp lens cover.



NOTE: *Make sure the tabs are inserted into the slots.*

ONLY use a new 120-volt, 25-watt halogen bulb with a G-9 base.



NOTE: *Do not touch the new halogen bulb with bare fingers. Skin oils can cause early-life bulb failure.*

Questions? Use this problem solver!

PROBLEM	POSSIBLE CAUSE
FAN AND LIGHTS DO NOT OPERATE	• This hood is equipped with a main power disconnect switch. It is located behind the grease filters on the right side of the hood on the control housing. Flip this switch and press Fan/Light buttons again. • A fuse may be blown or a circuit breaker tripped. Replace fuse or reset circuit breaker. • The blower connector is loose or not plugged into its mating connector. Disconnect power to the unit. Locate blower and cable coming from it. Follow cable until you find the connector. Make sure each blower connector is securely plugged, one into the other.
FAN KEEPS GOING OFF AND ON	• The motor is probably overheating and turning itself off. This can be harmful to the motor. Check to **be sure the filter is clean**. If off and on cycling continues, call for service.
LOUD OR ABNORMAL AIRFLOW NOISE	• Wrong size duct used in installation. This hood requires 8" ducting and a maximum duct length of 100 equivalent feet to perform optimally. Using smaller duct pipe or longer equivalent lengths of duct pipe will cause improper venting. GE service technicians cannot correct this issue if installed improperly.
FAN FAILS TO CIRCULATE AIR OR MOVES AIR SLOWER THAN NORMAL AND/OR FAN IS MAKING LOUD OR ABNORMAL AIRFLOW NOISE	• Make sure nothing is blocking the vent, including bird & other nests or fallen pieces of dry wall. • Damper blade in hood exhaust outlet or at wall/roof cap may be stuck. Make sure all damper blades open freely. • Make sure installer has used the correct size duct, not exceeded the recommend equivalent length of ducting and all duct pieces are properly connected and sealed. • Non-rigid duct work is prohibited in these applications. If used, look for kinks or other restrictions. • Metal grease filters and/or charcoal filters (if present) may be dirty. Clean the metal grease filter and replace charcoal filter (if present). See Care and Cleaning instructions.
THE HOOD CONTROLS ARE NOT OPERATING CORRECTLY	• Control logic confused. Disconnect power to the hood by resetting the circuit breaker. Wait 30 seconds to allow controls to reset.
EARLY-LIFE BULB FAILURE	• Replacing bulbs with bare hands. Replace bulbs while wearing gloves to keep skin oils off bulbs. • Bulb wattage is too high. Replace with correct wattage.

Please place in envelope and mail to:
Veuillez mettre dans une enveloppe et envoyez à :

OWNERSHIP REGISTRATION
P.O. BOX 1780
MISSISSAUGA, ONTARIO
L4Y 4G1

(FOR CANADIAN CONSUMERS ONLY)

For Canadian Customers

Pour les Consommateurs Canadiens

CUT ALONG THIS LINE AND RETURN CARD—THANKS

OWNERSHIP REGISTRATION CERTIFICATE – FICHE D'INSCRIPTION DU PROPRIÉTAIRE

Please register your product to enable us to contact you in the remote event a safety notice is issued for this product and to allow for efficient communication under the terms of your warranty, should the need arise.

Veuillez enregistrer votre produit afin de nous permettre de communiquer avec vous si jamais un avis de sécurité concernant ce produit était émis et de communiquer facilement avec vous en vertu de votre garantie, si le besoin s'en fait sentir.

REGISTER ON-LINE: **www.geappliances.ca**
ENREGISTREMENT SUR INTERNET À : **www.electromenagersge.ca**

MAIL TO: **P.O. BOX 1780, MISSISSAUGA**
POSTER À : **ONTARIO, L4Y 4G1**

☐ MR./M ☐ MRS./MME. ☐ MISS/MLLE. ☐ MS.

FIRST NAME / PRÉNOM

LAST NAME / NOM

STREET NO / N° RUE

STREET NAME / RUE

APT. NO / APP. / RR#

CITY / VILLE

PROVINCE

POSTAL CODE / POSTAL

AREA CODE / IND. RÉG.

TELEPHONE

E-MAIL

DID YOU PURCHASE A SERVICE CONTRACT FOR THIS APPLIANCE?
AVEZ-VOUS ACHETÉ UN CONTRAT DE SERVICE POUR CET APPAREIL ?

YES / OUI ☐
NO / NON ☐

IF YES / SI OUI : EXPIRATION
Y/A M D/J

NAME OF SELLING DEALER / NOM DU MARCHAND

MODEL / MODÈLE

INSTALLATION DATE / DATE D'INSTALLATION
Y/A M D/J

CORRESPONDENCE ☐ ENGLISH
CORRESPONDANCE ☐ FRANÇAIS

SERIAL / SÉRIE

☐ I do not wish to receive any promotional offers regarding this product.
☐ Je ne désire pas recevoir d'offres promotionnelles concernant ce produit.

With the purchase of your new Monogram appliance, receive the assurance that if you ever need information or assistance from GE, we'll be there. All you have to do is call—toll-free!

GE Answer Center®

800.626.2000

Whatever your question about any Monogram major appliance, GE Answer Center® information service is available to help. Your call—and your question—will be answered promptly and courteously. Call the GE Answer Center® Monday to Friday, 8 a.m. to 10 p.m. EST, and Saturday, 8 a.m. to 7 p.m. EST.

OR

Visit our Website at: **monogram.com**

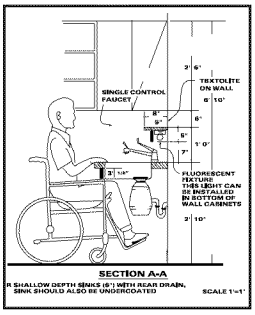
In-Home Repair Service

800.444.1845

A GE consumer service professional will provide expert repair service, scheduled at a time that's convenient for you. To schedule service, call Monday to Friday, 7 a.m. to 10 p.m. EST, or Saturday and Sunday, 8 a.m. to 6 p.m. EST. Many GE Consumer Service company-operated locations offer you service today or tomorrow, or at your convenience. Our factory-trained technicians know your appliance inside and out—so most repairs can be handled in just one visit.

For Customers With Special Needs...

800.626.2000



GE offers, free of charge, a brochure to assist in planning a barrier-free kitchen for persons with limited mobility.

Consumers with impaired hearing or speech who have access to a TDD or a conventional teletypewriter may call 800.TDD.GEAC (800.833.4322) to request information or service.

Service Contracts

800.626.2224

You can have the secure feeling that GE Consumer Service will still be there after your warranty expires. Purchase a GE contract while your warranty is still in effect and you'll receive a substantial discount. With a multiple-year contract, you're assured of future service at today's prices.

Parts and Accessories

800.626.2002

Individuals qualified to service their own appliances can have parts or accessories sent directly to their home. The GE parts system provides access to over 47,000 parts...and all GE Genuine Renewal Parts are fully warranted. VISA, MasterCard and Discover cards are accepted.

User maintenance instructions contained in this guide cover procedures intended to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

YOUR MONOGRAM HOOD WARRANTY
Staple sales slip or cancelled check here. Proof of original purchase date is needed to obtain service under warranty.

WHAT IS COVERED

LIMITED ONE-YEAR WARRANTY

For one year from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace **any part of the hood** that fails because of a manufacturing defect.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for ordinary home use in the 48 mainland states, Hawaii and Washington, D.C. If the product is located in an area where service by a GE Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Service Location for service. In Alaska the warranty is the same except that it is LIMITED because you must pay to ship the product to the service shop or for the service technician's travel costs to your home.

All warranty service will be provided by our Factory Service Centers or by our authorized Customer Care® servicers during normal working hours.

Should your appliance need service, during warranty period or beyond, call 800.444.1845. Please have your serial number and model number available when calling for service.

WHAT IS NOT COVERED

- **Service trips to your home to teach you how to use the product.**
- **Replacement of house fuses or resetting of circuit breakers.**
- **Incidental or consequential damage caused by possible defects with this appliance.**
- **Replacement of the replaceable filters.**
- **Damage to the product caused by accident, fire, floods or acts of God.**
- **Damage caused after delivery.**
- **Failure of the product if it is used for other than its intended purpose or used commercially.**
- **Improper installation.**

  If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, gas, exhausting and other connecting facilities as described in the Installation Instructions provided with the product.
- **Product not accessible to provide required service.**

EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

To know what your legal rights are in your state, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company. Louisville, KY 40225